

Terms and Conditions for the Baggage Storage Service at TABINAKA, 2F Hakata Marui Building, it is as below.

By A.N.D. Co., Ltd.

****1. Notice****

Use of the baggage storage service at this store is subject to these Terms and Conditions.

****2. Items that cannot be accepted for Storage****

- (1) Cash, credit cards, and other items deemed to be valuables.
- (2) Human remains, cremated remains, or memorial tablets.
- (3) Firearms, swords, and other items that are prohibited by law from being carried.
- (4) Fresh food, perishable items, or any other items that stink or may affect surrounding items.
- (5) Pets such as dogs, cats, and birds.
- (6) Fireworks, kerosene, gas cylinders, and other flammable, combustible, or volatile items.
- (7) Any other items deemed unsuitable for storage.

****3. How to use the Service****

- (1) A claim ticket (receipt stub) will be issued for each item of baggage deposited.
- (2) Baggage will be returned only in exchange for the claim ticket. we do not verify the identity of the person presenting the claim ticket at the time of returning the baggage. If baggage is mistakenly handed over to a third party due to a lost claim ticket, we shall not be liable for any compensation. we would verify whether the person collecting the baggage is the rightful recipient or not in the case of request of your receiving the baggage without the claim ticket. In all cases, please keep your claim ticket (receipt stub) in a safe place with you.

****4. Service Hours****

All the service of baggage deposit, retrieval, access, handover, and organization are available only during business hours. Requests to return baggage outside business hours will not be accepted under any circumstances.

****5. Fees****

Fees and their application method shall be in accordance with the price list separately established by the Company.

****6. Storage Method****

Baggage will be stored in the condition in which it was received.

****7. Extension of the Storage Period****

We will store baggage only for the agreed storage period. If the storage period is exceeded, an overdue fee will be charged (taking it into consideration that the difference between the consecutive-day storage fee listed separately on the Company's website and the amount already paid by the customer). We will not contact customers before the deadline. However, if you have exceeded the storage long period without contacting us, we may contact you.

We do not provide parcel delivery or shipping services.

****8. We are having trouble of contacting them****

If baggage is not returning within seven days after the storage period has expired, it will be reported to the police as lost property.

****9. The Company's Liability for Compensation****

If baggage is lost or damaged during storage due to our fault, we will confirm the value declared by the customer (up to a maximum of ¥100,000) based on the current market value of the baggage and will be liable for compensation accordingly. We assume no responsibility for any loss or damage not caused by its own fault. Furthermore, indirect loss or damage occurring after the baggage has been returned is not covered by this compensation.

****10. Disclaimer****

We shall not be liable for compensation in the following cases:

- (1) Loss or damage to items listed in Section 2 of these Terms and Conditions.
- (2) Cases caused by force majeure, such as natural disasters or civil disturbances.
- (3) Cases where baggage must be surrendered to relevant authorities or the police due to the exercise of judicial authority.
- (4) Loss or damage caused by the unlawful acts of a third party.
- (5) Any other cases not attributable to our fault.

****11. Customer's Liability****

If we suffer damage due to the customer's intentional act or negligence, we may claim compensation from the customer.

****12. Handling of Personal Information Provided****

Personal information provided by customers will be used only for baggage storage procedures and emergency contact purposes. It will be destroyed after the baggage has been returned.

****13. Language****

The original version of these Terms and Conditions is in Japanese. If translations into other languages exist and there is any inconsistency between a translation and the Japanese version, the Japanese version shall prevail and be controlling.

****14. Amendments to the Terms and Conditions****

We may amend this service or these Terms and Conditions at its own discretion without obtaining the customer's consent. However, if these Terms and Conditions are amended while the customer is using the service, the version of the Terms and Conditions in effect at the time the individual service agreement was concluded shall apply.

Established on May ,2026